Overview
A Recovery Oriented System of Care (ROSC) is a way of thinking about service delivery for those with mental illness and/or addiction disorders that focus first and foremost on clients and family members.

- It emphasizes the importance of peer support, employment, housing, and transportation. It calls for services that are culturally appropriate, and delivered in an effective and efficient manner.
- It recognizes that local management of behavioral health services is vital.
- Summit County has one of eight ROSC “pilot” (ADM) boards in Ohio.

Guiding Principles:
- Mental illnesses and addictions are chronic illnesses that can be successfully treated.
- Recovery from these issues is worth celebrating.

The Process:
The ADM Board implemented a plan seeking stakeholder input. This utilized a state-structured survey to assess alignment with the following ROSC principles:

- Focus on clients and families
- Timely access to care
- Promoting healthy, safe, & drug-free communities
- Prioritizing accountable and outcome-driven financing
- Locally managed systems of care

The survey consisted of three layers, (a) completion of a 77 item online survey, and; (b) participation in focus group discussion on the survey results, (c) consumer & family enhanced survey. The survey was delivered to 207 participants, of which 168 responded.

Stakeholder groups targeted with the survey:
- Law enforcement and the judicial system
- Educators & Faith Leaders
- Provider Agency leadership & staff
- Other local Social Service Agencies
- ADM Board staff & board members
- Advocates, Consumers & Family Members

Data Analysis:
- Each survey question was measured on a 5 point Likert scale. Items with a value of >4.0 were categorized as strengths; items <3.0 were considered challenges.
- Those findings were presented to a focus group which included representatives from each of the survey target areas. Additional input was garnered and incorporated into findings.

Results

Strengths:
- The ADM system offers a complete continuum of services from prevention to treatment to recovery supports.
- Collaboration between all community partners is strong, and helps to identify and resolve access to services.
- We have an active & diverse recovery community
- There is a rich array of specialized court services
- We have a rich array of services that are accessible, culturally aware, and responsive to community needs.

Opportunities for improvement:
- Interim Services to engage persons waiting for the prescribed level of service
- Assertive Linkages to services for all populations
- Employment Opportunities to provide meaningful activities and allow people to become self-sufficient.
- Age-appropriate peer activities to help reinforce lifestyle changes that support recovery.
- Early intervention programs that teach self-regulation, interpersonal skills and support healthy socio-emotional development.

The Greatest Impact
Consensus determined the following services would have the most positive impact for persons in recovery:
- Overcoming transportation barriers
- Peer Support & Recovery Coaches to link, engage, and assist in system navigation
- Increase education to all segments of the community to reduce the impact of stigma
- Develop Natural Community Partnerships to sustain recovery beyond treatment.

Action Steps
These survey results will serve as a system baseline, with subsequent surveys used to:
- Evaluate System Alignment with ROSC principles
- Assess the Impact of Initiatives
- Align programming with results
- Engage stakeholders in meaningful dialogue
- To inform planning and funding decisions
- Create new partnerships to sustain individual recovery outside of board funded services

Goal
People affected by drug and/or alcohol addictions and/or mental illnesses in Summit County will have access to a continuum of care that will facilitate recovery and allow for a meaningful quality of life while assuring resources used are justified by the outcomes achieved.

~ADM Board Global Ends