2015 ROSC Assessment:
A REPORT TO THE COMMUNITY

County of Summit ADM BOARD
Alcohol, Drug Addiction & Mental Health Services Board

Overview

A Recovery Oriented System of Care (ROSC) is a way of thinking about service delivery for those with mental illness and/or addiction disorders that focus first and foremost on clients and family members.

- *It emphasizes the importance of peer support, employment, housing, and transportation. It calls for services that are culturally appropriate, and delivered in an effective and efficient manner.*
- *It recognizes that local management of behavioral health services is vital.*
- *Summit County has one of eight ROSC "pilot" (ADM) boards in Ohio.*

Guiding Principles:

- *Mental illnesses and addictions are chronic illnesses that can be successfully treated.*
- *Recovery from these issues is worth celebrating.*

The Process:

The ADM Board implemented a plan seeking stakeholder input. This utilized a state-structured survey to assess alignment with the following ROSC principles:

- *Focus on clients and families*
- *Timely access to care*
- *Promoting healthy, safe, & drug-free communities*
- *Prioritizing accountable and outcome-driven financing*
- *Locally managed systems of care*

The survey consisted of three layers, (a) completion of a 77 item online survey, and; (b) participation in focus group discussion on the survey results, (c) consumer & family enhanced survey. The survey was delivered to 207 participants, of which 168 responded.

Stakeholder groups targeted with the survey:

- *Law enforcement and the judicial system*
- *Educators & Faith Leaders*
- *Provider Agency leadership & staff*
- *Other local Social Service Agencies*
- *ADM Board staff & board members*
- *Advocates, Consumers & Family Members*

Data Analysis:

- Each survey question was measured on a 5 point Likert scale. Items with a value of >4.0 were categorized as strengths; items <3.0 were considered challenges.

- Those findings were presented to a focus group which included representatives from each of the survey target areas. Additional input was garnered and incorporated into findings.

RECOVERY Is Beautiful.™

Results

Strengths:

- *The ADM system offers a complete continuum of services from prevention to treatment to recovery supports.*
- *Collaboration between all community partners is strong, and helps to identify and resolve access to services.*
- *We have an active & diverse recovery community*
- *There is a rich array of specialized court services*
- *We have a rich array of services that are accessible, culturally aware, and responsive to community needs*

Opportunities for improvement:

- **Interim Services** *to engage persons waiting for the prescribed level of service*
- **Assertive Linkages** *to services for all populations*
- **Employment Opportunities** *to provide meaningful activities and allow people to become self-sufficient.*
- **Age-appropriate peer activities** *to help reinforce lifestyle changes that support recovery.*
- **Early intervention programs** *that teach self-regulation, interpersonal skills and support healthy socio-emotional development.*

The Greatest Impact

Consensus determined the following services would have the most positive impact for persons in recovery:

- Overcoming transportation barriers
- **Peer Support & Recovery Coach**es to link, engage, and assist in system navigation
- Increase **education** to all segments of the community to reduce the impact of stigma
- Develop **Natural Community Partnerships** to sustain recovery <u>beyond</u> treatment

Action Steps

These survey results will serve as a system baseline, with subsequent surveys used to:

- *Evaluate System Alinement with ROSC principles*
- *Assess the Impact of Initiatives*
- *Align programming with results*
- *Engage stakeholders in meaningful dialogue*
- *To Inform planning and funding decisions*
- *Create new partnerships to sustain individual recovery outside of board funded services*

Goal

People affected by drug and/or alcohol addictions and/or mental illnesses in Summit County will have access to a continuum of care that will facilitate recovery and allow for a meaningful quality of life while assuring resources used are justified by the outcomes achieved.

~ADM Board Global Ends