

Client Rights

RIGHTS of PERSONS **receiving Community Behavioral Health Services in Agencies certified by** **the Ohio Department of Mental Health and Addiction Services (OhioMHAS)**

- The right to be treated with consideration and respect for personal dignity, autonomy and privacy.
- The right to service in a humane setting which is the least restrictive feasible as defined in the treatment plan.
- The right to be informed of one's own condition, of proposed or current services, treatment or therapies and the alternatives
- The right to consent to or refuse any service, treatment or therapy upon full explanation of the expected consequences of such consent or refusal.
- The right to a current, written, individualized service plan that addresses one's own mental health, physical health, social and economic needs, and that specifies the provision of appropriate and adequate services, as available, either directly or by referral
- The right to active and informed participation in the establishment, periodic review, and reassessment of the service plan
- The right to freedom from unnecessary or excess medication.
- The right to freedom from unnecessary restraint or seclusion.
- The right to participate in any appropriate and available agency service, regardless of refusal of one or more services, treatments, or therapies, or regardless of relapse from earlier treatments in that or another service, unless there is a valid and specific necessity which precludes and or requires the client's participation in other services. This necessity shall be explained to the client and written in the client's current service plan.
- The right to be informed of and refuse any unusual or hazardous treatment procedures.
- The right to be advised of and refuse observation by techniques such as one way vision mirrors. Tape recorders, televisions, movies, or photographs
- The right to have the opportunity to consult with independent treatment specialists or legal counsel, at one's own expense
- *The right to know the cost of services*

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- The right to confidentiality of communications and all personally identifying information within the limitations and requirements for disclosure of various funding and or certifying sources, state or federal statues, unless release of information is specifically authorized by the client or parent or legal guardian.
- The right to have access to one's own psychiatric, medical or other treatment records, unless access to particular identified items of information is specifically restricted for that individual client for clear treatment reasons in the client's treatment plan. "Clear treatment reasons" shall be understood to mean any severe emotional damage to the client such that dangerous or self-injurious behavior is an imminent risk. The person restricting the information shall explain to the client and other persons authorized by the client the factual information about the individual client that necessitates the restriction. The restriction must be renewed at least annually to retain validity.
- Any person authorized by the client has unrestricted access to all information. Clients shall be informed in writing of agency policies and procedures for viewing or obtaining copies of personal records.
- The right to informed in advance of the reasons(s) for discontinuance of service provision, and to be involved in planning for the consequences of that event.
- The right to receive an explanation of the reasons for denial of service.
- The right not to be discriminated *against in the provision of service on the basis of religion, race, color, creed, sex, national origin, age, lifestyle, physical or mental handicap, developmental disability or inability to pay*
- *The right to be fully informed of all rights*
- *The right to exercise any and all rights without reprisal in any form including continued and uncompromised access to service.*
- *The right to file a grievance, and*
- *The right to have oral and written instructions for filing a grievance.*